

GENERAL TERMS

(Public Offer)

PREAMBLE

In accordance with the requirements of Articles 367, 981, and 982 of the Civil Code of the Republic of Uzbekistan, and the rules and requirements of the current legislation of the Republic of Uzbekistan, the following Public Agreement (Public Offer, addressed to an unlimited number of persons) is announced. This public agreement (hereinafter — the "Offer" or the "Agreement") is an official proposal by International Food Chain LLC — hereinafter referred to as the "Company" and/or the "Provider" — setting out the essential terms for the provision of services for the preparation and sale of catering products, addressed to the Customer — the end Consumer (hereinafter — the User and/or the Customer, and/or the Consumer, and/or the Participant), in accordance with the terms of this Offer and the requirements of the current legislation of the Republic of Uzbekistan. For the purposes of this Agreement, the Company and the User may also jointly be referred to as the "Parties". In accordance with Article 367 of the Civil Code of the Republic of Uzbekistan, this document is a public Offer, and where the terms set out below are accepted, the person who has performed Acceptance of this Offer becomes a User. In accordance with Article 370 of the Civil Code of the Republic of Uzbekistan, Acceptance must be full and unconditional. The performance, by the person who received the offer, within the period established for its acceptance, of actions to fulfill the terms of the agreement set out in it, is deemed to be acceptance, unless otherwise provided by legislation or stated in the offer itself. The Company and the User provide mutual guarantees of their legal and dispositive capacity necessary to conclude and perform this Agreement. In view of the foregoing, the User confirms that they have carefully read the text of this Offer Agreement and, if the User does not agree with any provision of the Offer Agreement, the User may decline to use the services provided by the Provider. The relationship between the Parties is governed by the provisions of the Civil Code of the Republic of Uzbekistan, the Law of the Republic of Uzbekistan "On the Protection of Consumer Rights", the Law of the Republic of Uzbekistan "On Electronic Commerce", as well as the "Rules for the Production and Sale of Catering Products (Services) in the Republic of Uzbekistan", and other legal acts. The Provider has the right to amend or supplement this Offer Agreement at any time, either with or without notifying the Customer (depending on the significance of the changes). The current version of the Offer Agreement is always available on the Provider's website. Having read this Offer Agreement, the Customer expresses their agreement with all of its terms by performing Acceptance of this Offer Agreement.

GENERAL PROVISIONS, TERMS AND DEFINITIONS

1.1. The Offer is valid within the territory of the Republic of Uzbekistan.

1.2. For the purposes of the proper interpretation of the terms of the Offer Agreement, the terms below are used with the following meanings:

1.2.1. Offer — a proposal to conclude a transaction, addressed to one or several specific persons, setting out the essential terms of the Offer Agreement.

1.2.2. Acceptance — the full and unconditional acceptance of the Offer through the Customer's compliance with the terms set out in this Offer Agreement. Acceptance of the offer means the Customer has read and agreed to the terms of the offer. Acceptance may be expressed in writing, as well as through actions demonstrating an intent to conclude this Offer Agreement.

1.2.3. Customer (User, Consumer) — any individual with civil legal capacity who intends to order, or who orders, goods at the "KFC" brand restaurant chain, using catering services solely for personal, family, household, or other needs not connected with the conduct of entrepreneurial or any other profit-making activity.

1.2.4. Provider — International Food Chain LLC.

1.2.5. Goods — products in accordance with the assortment offered by the Provider.

1.2.6. Order — individual item(s) from the assortment list of Goods selected and ordered by the Customer.

2. SUBJECT MATTER OF THE AGREEMENT

2.1. The subject matter of this public offer is the provision by the Provider to the Customer of paid services in accordance with the terms of this public offer and the appendices to this public offer agreement.

2.2. The promotion is intended for an unlimited number of persons.

2.3. The Provider has the right to change the terms of this public offer without prior agreement with the Customer, while ensuring that the changes are published in a place accessible to the public for review.

2.4. Objectives of the Program: attracting and retaining guests, increasing visit frequency, enhancing guest loyalty, and developing the Provider's own delivery channel.

3. ACCEPTANCE OF THE OFFER

3.1. There is no time limit for the Customer to perform acceptance of the offer.

3.2. Acceptance of the offer is also deemed to include the receipt for the purchase of goods, in accordance with the terms of the Civil Code of the Republic of Uzbekistan and the norms of the current legislation of the Republic of Uzbekistan.

4. TERMS OF PARTICIPATION IN THE "KFC CLUB" LOYALTY PROGRAM

4.1. A participant in the "KFC Club" loyalty program (hereinafter — the "Program") is an individual who has installed the "KFC" mobile application and completed registration by providing a mobile phone number. The mobile phone number is the unique identifier of the Participant's bonus account. A Participant may have only one bonus account.

4.2. Accrual of points. For every 1,000 (one thousand) soums of a paid order amount, the Participant is credited with 1 (one) point. Points are accrued on the amount actually paid by the Participant in cash funds, including for orders placed using coupons and special offers from the Provider.

4.3. Points are accrued solely for orders placed by the Participant in the "KFC" mobile application, including delivery orders, self-pickup orders (Click & Collect), and pre-orders. Points are not accrued for orders placed through the Call Center, chatbots in messaging apps, or third-party delivery services (aggregators). A Participant may present the QR code from the "KFC" application at the in-restaurant checkout to receive gifts or accumulate points.

4.4. Points are credited to the bonus account linked to the mobile phone number provided by the Participant upon registration in the mobile application. Accrual takes place after confirmation that the order has been fulfilled.

4.4.1. Points are not accrued on the cost of the delivery service, on the value of goods received by the Participant as a gift for points, or on an amount paid using previously accrued points.

4.5. Points are not monetary funds, have no nominal value in soums, and may not be exchanged for monetary funds, transferred to third parties, pooled between accounts, or inherited. Points belong to the Provider and may be blocked or canceled unilaterally where signs of improper use of the Program are detected.

4.6. Validity period of points. Points are valid for 12 (twelve) calendar months from the date they are accrued. Upon expiry of this period, unused points are canceled without any compensation. Cancellation is carried out in order of accrual: points accrued earliest are deducted first.

4.7. Welcome gift. A Participant registering in the Program for the first time is granted a welcome gift — 3 (three) spicy wings — provided that an order is placed for an amount of at least 60,000 (sixty thousand) soums. The welcome gift is granted once per Participant (one mobile phone number), on their first order.

4.8. The welcome gift is activated by the Participant independently in the mobile application and is available for redemption within 7 (seven) calendar days from the moment of activation. Upon expiry of this period, the welcome gift is canceled, removed from the Participant's mobile application, and is not granted again.

4.9. Redemption of points. A Participant has the right to exchange accumulated points for gifts from the catalog placed in the mobile application. The gift is selected by the Participant in the mobile application when placing an order. Points are redeemed at the moment the order is confirmed. The number of gifts that may be received within a single order is not limited, provided the Participant has a sufficient number of points. No more than one unit of each gift item may be received within a single order.

4.9.1. Exchanging points for gifts is available solely when placing an order in the mobile application. Points cannot be exchanged when an order is placed through the Call Center, chatbots in messaging apps, or third-party delivery services.

4.9.2. When collecting an order at the restaurant, the Participant must present the order code generated in the mobile application. The gift is issued together with the paid part of the order.

4.9.3. Where a Participant fails to collect a placed order, redeemed points are non-refundable, unless otherwise provided by clause 4.13 of this Offer.

4.10. Exchanging points for gifts is possible provided the Participant pays a portion of the order in cash funds of at least: 10,000 (ten thousand) soums — for dine-in service, self-pickup, and takeaway orders; 50,000 (fifty thousand) soums — for delivery orders. The value of gifts received for points is not included in this amount.

4.11. The list of gifts and the number of points required to obtain each gift are placed in the mobile application and form an integral part of this Offer. The Provider has the right to unilaterally change the composition of the gift catalog and the number of points required to obtain them, with publication of the changes in the mobile application.

4.12. Coupons. The Provider has the right to provide Participants with coupons — special offers for the purchase of sets of goods at a fixed price. The validity period, terms, and procedure for applying each coupon are indicated in the mobile application. The simultaneous use of a coupon and the exchange of points for gifts within a single order is permitted. The number of coupons within a single order is not limited for the Participant.

4.13. Order return. Where a Participant returns a paid order, the points accrued for such order are canceled. Points redeemed for a gift received are not restored, if the gift has been handed over to the Participant.

4.14. Termination of participation. A Participant has the right to withdraw from the Program at any time by sending a corresponding request to the Provider or by deleting their account in the mobile application. Upon termination of participation, accumulated points are canceled without compensation.

4.15. The Provider has the right to suspend or discontinue the Program unilaterally, having notified Participants at least 30 (thirty) calendar days before the date of discontinuation, by publishing a corresponding notice in the mobile application. Points not used by Participants before the stated date are canceled.

4.16. The Participant must keep access to their phone number and device secure. All actions performed after successful authorization are deemed to have been performed by the Participant.

5. PAYMENT PROCEDURE

5.1. The cost of services under this Offer Agreement is determined in the Provider's menu, based on the prices in effect at the restaurant on the day the services are provided. The final amount of the services is indicated in the invoice provided by the Provider to the Customer.

5.2. As a general rule, the invoice includes the dishes and beverages ordered by each Customer seated at the same table. Customers must inform the waiter at the time of ordering if individual invoices are required.

5.3. Where a Customer wishes to leave the restaurant premises (to make a phone call, smoke, etc.), they must pay for the order in accordance with the invoice.

5.4. Payment for services may be made by the following methods: in cash (in the national currency — soums); by bank payment card; via the PayMe or Click payment systems.

5.5. The Provider is not liable for the inability to accept payment through bank card payment terminals and/or via the PayMe or Click payment systems due to technical malfunctions or preventive maintenance conducted

by the operators of the payment systems referred to in this clause (including bank card payment instruments) or the telecommunication systems used by them.

5.6. The Provider has the right, without prior notice, to suspend the accrual of points, block a bonus account, cancel points, or terminate a Participant's participation in the Program upon detecting signs of fraud, abuse, provision of false data, use of automated tools, or other actions aimed at gaining advantages by circumventing the terms of the Program.

6. PERSONAL DATA

6.1. By accepting the terms of this Offer, the Customer (User) expresses their agreement and permission, in accordance with the Law of the Republic of Uzbekistan "On Personal Data", to the processing of their personal data, including surname, first name, patronymic, date of birth, gender, financial data, address; home, work, and mobile telephone numbers, email address, including the collection, systematization, accumulation, storage, and clarification (updating, modification) of such data for use within the Provider's own operating system.

6.2. The Customer permits the disclosure of this data to government authorities on the basis of their lawful requests. The Customer permits the disclosure of anonymized data only, and only within the territory of the Republic of Uzbekistan, to counterparties for further processing (including collection, systematization, accumulation, storage, clarification (updating, modification), and use) for the purposes of conducting research aimed at improving the quality of services, conducting marketing programs, statistical research, and promoting services on the market through direct contact using various means of communication, including, without limitation, mail, email, telephone, fax, the Internet, SMS, and push notifications.

6.3. The Customer expresses their agreement and permission for their personal data to be processed using automated database management systems and other software tools. Work with such systems is carried out according to a prescribed algorithm (collection, systematization, accumulation, storage, clarification, use, blocking, destruction). The processing methods used include, without limitation, automatic cross-checking of postal codes against a database of codes, automatic verification of the spelling of street names of populated areas, clarification of data via telephone, mail, or Internet contact, and segmentation of the database according to specified criteria.

6.4. The Customer agrees that, where necessary to achieve the purposes specified in these General Terms, their personal data may be disclosed to third parties on the basis of an agreement concluded with such persons, provided that such third parties comply with the requirements of the legislation of the Republic of Uzbekistan on ensuring the confidentiality and security of personal data during its processing.

6.5. The consent given to the processing of personal data remains valid until the purposes of its processing are achieved and may be withdrawn by sending a written request to the registered legal address of International Food Chain LLC at: 21 Taras Shevchenko St., Mirabad district, Tashkent, Republic of Uzbekistan, 100060.

6.6. The Consumer agrees to the Provider's use of a video surveillance system for the purposes of ensuring safety, monitoring service quality, and preventing unlawful acts, as well as for its own security purposes.

6.7. The Provider retains the Consumer's personal data for one year from the moment the purposes defined in this Offer Agreement are achieved.

7. FORCE MAJEURE

7.1. The Parties are released from liability for failure to perform or improper performance of their obligations under this Offer Agreement for the duration of force majeure.

7.2. Force majeure means extraordinary and unavoidable circumstances that prevent the parties from performing their obligations under this Offer Agreement. These include natural disasters; military actions and activities of a military nature; mass unrest, epidemics (quarantine), epizootics, weather conditions, acts of terrorism, strikes, seizure, confiscation, requisition, nationalization, and the like.

7.3. Commonly known events do not require any confirmation; for other events, supporting documents must be provided, which may include, without limitation, documents issued by competent government authorities.

8. WARRANTIES, LIABILITY AND DISPUTE RESOLUTION

8.1. The Provider warrants that the goods presented in the menu are of proper quality and comply with the essential legal requirements applicable to them.

8.2. The Provider is not liable for damage that may be caused to the Customer as a result of improper use of the Goods by the Customer.

8.3. The Provider has the right to assign or otherwise transfer its rights and obligations arising from its relationship with the Customer to third parties at its own discretion.

8.4. The Goods may include ingredients that cause allergic reactions and individual intolerance. When ordering Goods, the Customer must disclose any allergy to food ingredients, if applicable; otherwise, the Provider is not liable for any damage caused to the Customer.

8.5. The Provider is not liable for the consequences of consuming its Goods where the Customer, in ordering the Provider's Goods for their own consumption or for that of third parties, assumes responsibility and understands the possible consequences for themselves or third parties depending on individual characteristics of the organism or existing contraindications (individual intolerance of certain products, chronic illnesses, allergic reactions, etc.).

8.6. For failure to perform or improper performance of the General Terms of this Offer, the Parties shall be liable in accordance with these General Terms, the Civil Code of the Republic of Uzbekistan, the Law of the Republic of Uzbekistan "On the Contractual and Legal Basis of the Activities of Business Entities", and the current legislation of the Republic of Uzbekistan on the Protection of Consumer Rights.

8.7. A Party that has failed to perform or has improperly performed its obligations under the Transaction must compensate the other Party for losses caused by such failure, in accordance with these General Terms and the current legislation of the Republic of Uzbekistan.

8.8. All text information and graphic images placed on the website have a lawful rights holder; unlawful use of such information and images is prosecuted in accordance with the current legislation of the Republic of Uzbekistan.

8.9. The Provider is not liable for any indirect losses or lost profit resulting from participation in the Offer. The Provider is not liable for malfunctions, errors, and failures in the operation of the website, or for the Customer's temporary lack of access to the website.

8.10. The Provider is not liable for the temporary inability to accrue or redeem points due to technical failures of information systems. Once the failure has been resolved, the Provider has the right to make corresponding adjustments to the bonus account. The Provider's liability for obligations related to the Program is limited to restoring wrongfully deducted points or providing the corresponding gift.

8.11. All disputes related to the failure or improper performance of obligations under the transaction and these General Terms will be resolved by the Parties through negotiations and by sending claims. The period for reviewing a claim is 30 (thirty) calendar days from the date the claim is sent to the recipient of the claim.

8.12. Where no agreement is reached during negotiations and the claims procedure has been observed, disputes shall be resolved in court in accordance with the current legislation of the Republic of Uzbekistan, at the location of the Provider (contractual jurisdiction).

9. VALIDITY PERIOD OF THE OFFER, AMENDMENTS AND ADDITIONS TO THE TERMS

9.1. These terms of the Public Offer take effect from the moment of acceptance of the offer by the Customer and end upon full performance of the obligations by the Parties.

9.2. The validity period of this Offer is unlimited.

9.3. The terms of the Public Offer may be amended unilaterally by the Provider. Notice of changes to the terms of the Public Offer is published on the Provider's official website and takes effect from the date of publication.

10. SPECIAL PROVISIONS REGARDING APPENDICES

10.1. The Provider is not liable for the Customer's failure to properly read the Rules referred to in this Public Offer.

10.2. The Provider reserves the right to unilaterally amend the terms of the appendices to the Public Offer. Notices of changes are published on the official website.

11. FINAL PROVISIONS

11.1. The sections of the website explaining the rules and terms referred to in these General Terms, as well as other sections of the website, form an integral part of these General Terms.

11.2. The text of these General Terms is written in a language understandable to the Customer, in Russian and Uzbek. In the event of any discrepancy, the Uzbek-language text of the Public Offer shall prevail.

11.3. In all other respects not expressly provided for by these General Terms, the Parties shall also be governed by the current legislation of the Republic of Uzbekistan applicable to the terms of this Offer.

11.4. A court's finding that any provision of this Offer Agreement is invalid does not entail the invalidity of the remaining provisions.